# SHIDLER COLLEGE OF BUSINESS FAMILY BUSINESS CENTER OF HAWAI'I

## BLOCKING AND TACKLING

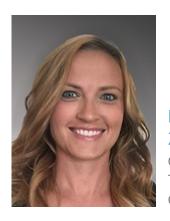
# COMMUNICATING EFFECTIVELY TO WIN THE FAMILY BUSINESS GOVERNANCE GAME

13TH ANNUAL RETREAT
SEPTEMBER 20 – 21, 2019 • MOANA SURFRIDER

#### **FACILITATORS**



DANA TELFORD
Principal Consultant
The Family Business
Consulting Group



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Consultant
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#### **AGENDA**

## DAY 1 • FRIDAY, SEPTEMBER 20

TIME	EVENT	DETAILS	
8:30-9:00 AM	Registration	Ballroom Foyer (Continental Breakfast)	
9:00-9:15 AM	Welcome Remarks	Ballroom	
9:15-10:00 AM	Family Introductions		
10:00-10:30 AM	Focused Table Discussions Question 1: Should owners give, sell, or combo shares to successors? Question 2: Dividing profits. What % to owners, managers, reinvest? Question 3: What combination of age and work experience = leadership?		
10:30-10:45 AM	Break		
10:45-11:15 AM	Back with Family Groups Review results from table discussions Breakdown: How does current generation see things? Next generation? What does this mean for our own transition? Where are our blind spots?		
11:15 AM-12:00 PM	Communication Stumbling Blocks and Hurdles in Family Business Communication Activity		
12:00-1:00 PM	Networking Lunch	Buffet	
1:00-1:15 PM	Review Retreat So Far		
1:15-2:15 PM	Current Generation and Next Generation Breakout Session		
2:15-2:30 PM	Breakout Session Debrief and Action Planning, Clearing our Own Hurdles		
2:30-2:45 PM	Break		
2:45-4:00 PM	Family Business Governance and Introduction to Family Constitutions Utilizing Governance to Overcome Communication Gaps Family Business Governance Activity		
4:00-6:00 PM	Networking Reception	Beachhouse	

## DAY 2 • SATURDAY, SEPTEMBER 21

TIME	EVENT	DETAILS
6:00-8:30 AM	Breakfast at your Leisure	Vouchers for the Veranda are in your name tag
8:30-8:45 AM	Welcome/Housekeeping	Ballroom
8:45-9:00 AM	Review of Day 1	
9:00-10:00 AM	Family Constitution as a Key to Success	
10:00-10:15 AM	Break	
10:15-11:15 AM	Panel: Making Progress through Constitutions and Governance  Chad Bloom, Vice President, The Zelinsky Company  Sarah Bow, President and COO, Bow Engineering & Development, Inc.  Guy Kamitaki, Treasurer, HouseMart	
11:15-11:45 AM	Activity and Action Steps	
11:45 AM-12:00 PM	Open Discussion	
12:00-12:30 PM	Wrap Up/Closing Remarks	
12:30 PM	End	

NOTES 🎓	ACTION PLAN
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